

Donations Program

Overview: The Donations Program supports children, youth and families, served by the Society, distributing donated material resources needed throughout the year. Requests are made by workers to the Volunteer Department for skill development, celebrations, emergency situations, transition to independence, events as well as basic needs like food, house-wears, footwear, clothing and hygiene.

Purpose: Volunteers enhance the well-being of families by reducing the effects of poverty endemic in our client population.

Position Summary: Volunteers assist with all elements of our donation program including acting as donors, assisting in the receipt of donations, organizing and distributing items to the children, youth and families in need.

- Work with Volunteer Services Coordinator to coordinate and manage donations and fundraising activities
- Respond to requests, assist in receiving and organizing donated items
- Assists with the fulfillment of worker and client requests for needed items
- Assists with special donation-related organizing and dissemination
- Assume leadership roles in resource organization and distribution

Donation volunteers are an integral link in our ability to support the well-being of families and ensure they are strong, supported and the impact of poverty is reduced in non-stigmatizing ways.

Competencies:

- Demonstrate a high level of integrity and excellent customer service skills
- Excellent organizational skills
- Availability during regular business hours and some evening/weekend
- Must be able to lift up to 50 pounds
- Willingness to volunteer downtown and at branches when needed
- Honest and trustworthy
- ND and DS volunteers are eligible to participate in the Donations Program
- Understand and abide by terms in Consolidated Fundraising Policy*