

**Partners in protection**

Overall, CAS of Toronto has over 100 commitments to support community-based initiatives that will ultimately help children and their families. Through our Foundation, many corporations are also playing a role. Along with other CASs, we are a partner in the Homes for Kids initiative, which with the wonderful support of OMNI television, launched a commercial to recruit foster parents. During Child Abuse and Neglect Prevention Month, all of the Toronto area CASs formally recognized community partners who had made a difference in children's lives. Sergeant Paul Cote of the Toronto Police Service, and Birkdale Residence staff were the recipients of the first CAS Stand Up for Kids Award. The public was also made aware of its role in child protection. A survey we developed revealed that while 80% of Torontonians know they have a duty to report child abuse and neglect, less than half know what to report. The results show that we must continue our public education efforts.



Audited statements are available upon request

* for the year ended March 31, 2004 with comparative figures for the year ended March 31, 2003 (in thousands of dollars)	
<b>Revenue</b>	<b>2004 2003</b>
Ontario	139 870 131 229
Canada	4 636 4 236
Foundation	1 437 1 602
Sundry	1 026 920
<b>Expenses</b>	<b>2004 2003</b>
Salaries & Benefits	52 489 49 536
Boarding Rate	74 721 73 850
Other	20 426 20 583
<b>Expenses by Service (MCS)</b>	<b>2004 2003</b>
Residential	89 529 87 652
Non-residential	27 437 26 102
Program Support	15 103 14 537
Central Admin	6 423 6 552
Other	1 516 1 458
<b>Foster Care and Volunteers (as at March 31st)</b>	<b>140 008 136 301</b>

**CONDENSED STATEMENT OF OPERATIONS\***

**Moving with the times**

A building that supports our family-friendly, child-centred work will soon be a reality. Through the hard work of the Board's Real Estate Steering Committee, we have obtained zoning approvals for our new home on Isabella Street. The new Child Welfare Centre will consolidate services scattered over five downtown locations. The benefits include more than \$1 million savings in rent and maintenance, a not for profit daycare and affordable rental space for our community. Intake, Long Term Care, Administration and Records have been relocated to 789 Don Mills Road while Adoption and Foster Care and Information Services departments must be commended for their fine efforts through this challenging process. We look forward to moving into our new home sometime in 2006 when we can welcome the community into our new Child Welfare Centre.

**More permanent homes for children**

Every child deserves the benefits of stability and belonging that only a permanent family can provide. Last year, our Adoption department finalized 119 adoptions, 24 more than last year. Implemented in July 2003, our Kinship Care program has helped 44 children to experience closer family ties and fewer changes in residence and caregiver, at a savings of over \$1,000 per day. It is vital that changes be made to current legislation and the funding formula. This will ensure that we maximize the number of permanent homes for children through kinship care and adoption.

**ED & Board President Message (April 1, 2003 - March 31, 2004)**

Each of us has the ability to touch the life of a child. We do it every single day. Those who work, foster or volunteer in the child protection field know that there is no other effort as worthwhile or rewarding. Investigating allegations of abuse and neglect, helping parents be better parents, and caring for children when their parents can't, each have an immediate and long-term impact. In crisis and in daily service we rose to the challenge. Events like SARS (Severe Acute Respiratory Syndrome) and North America's largest power outage, did not dull our commitment. Instead our team became more creative and resourceful to ensure that the 32,797 children and their families who needed our help, received it.

**SERVICE STATISTICS for 12 months April 1st to March 31st**

2003/04		2002/03	
<b>Total Number of Children Served</b>	<b>29 285</b>	<b>32 797</b>	<b>32 862</b>
In care	3 512	3 524	3 524
In own home	29 285	29 338	29 338
<b>Children in Care (as at March 31st)</b>	<b>748</b>	<b>766</b>	<b>766</b>
CAST Foster Homes	748	766	766
CAST Residences	61	59	59
Independent Living	321	295	295
Outside Paid Resources	991	1 003	1 003
Adoption Probation	116	136	136
Other (home visits, etc.)	117	98	98
<b>Total Admissions To Care</b>	<b>2 354</b>	<b>2 357</b>	<b>2 357</b>
Admissions and readmissions to care	1 155	1 206	1 206
Discharges	1 132	1 167	1 167
Average number of days in care	690	564.1	564.1
<b>Foster Care and Volunteers (as at March 31st)</b>	<b>363</b>	<b>364</b>	<b>364</b>
Foster Homes	613	647	647
Volunteers	613	647	647
<b>Permanent Staff Positions</b>	<b>387</b>	<b>387</b>	<b>387</b>
Child Protection	167	167	167
Clerical/Case Aides/Writers	15	15	15
Specialists/Other	79	79	79
Child and Youth	104	104	104
Management	104	104	104
<b>Total</b>	<b>841</b>	<b>841</b>	<b>841</b>
<b>After Hours Services</b>	<b>52 731</b>	<b>53 886</b>	<b>52 731</b>
Telephone Responses	53 886	53 886	53 886
Cases Served	15 463	15 219	15 219
<b>Protection Investigations<sup>1</sup></b>	<b>3 547</b>	<b>3 525</b>	<b>3 525</b>
Physical Harm by Commission	3 547	3 525	3 525
Sexual Harm by Commission	601	694	694
Neglect	5 777	6 116	6 116
Emotional Harm/Domestic Violence	2 619	2 388	2 388
<b>Total</b>	<b>12 544</b>	<b>12 723</b>	<b>12 723</b>
<b>Disclosure Services</b>	<b>780</b>	<b>701</b>	<b>701</b>
Former Crown Ward	131	128	128
Adoption	780	701	701
<b>Total</b>	<b>919</b>	<b>911</b>	<b>911</b>

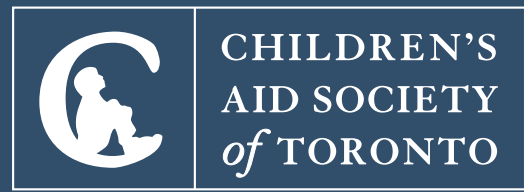
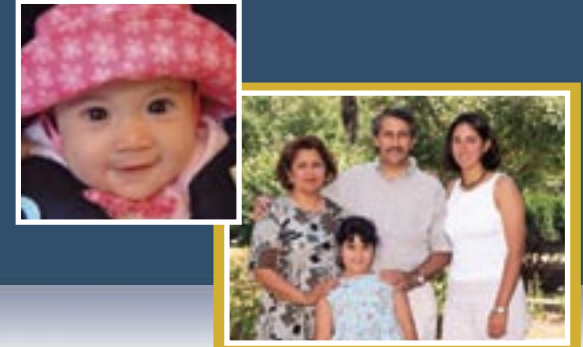
**Outstanding achievements**

**Funding makes new services available**

The year ushered in a new government and a new Ministry. The Ministry of Children and Youth Services announced the formation of the Child Welfare Secretariat to examine implementation of recommendations from a 2003 child welfare program evaluation. Bruce Rivers, executive director of this agency for the past 15 years, has been seconded to take on this challenge. We wish him all the best and look forward to his return. The Ministry also announced potential changes to the child welfare funding formula. These changes may allow agencies to redirect savings towards new front-end support services for children and families. In the coming year we plan to establish an intake team that addresses only domestic violence cases and a team at each branch to resolve parent teen conflicts. These service approaches will ensure that the child and his or her family gets the response tailored specifically to their challenges. It should mean reduced time in care, faster access to much needed services and ultimately better outcomes for children.

Notes: 1. Protection investigation cases served with the Intake reason coded above the Intervention Line of the Eligibility Spectrum

for all community branches  
Call: (416) 924-4646



- Interim Central Branch**  
(as of March 29, 2004)  
Administration  
Intake Branch  
Long Term Care Services  
789 Don Mills Road., 5th floor  
Toronto, ON, M3C 1T5
- Central Branch**  
33 Charles Street East  
Toronto, ON, M4Y 1R9
- Toronto Branch East**  
15 Huntley Street  
Toronto, ON, M4Y 2K9
- Toronto Branch West**  
900 Dufferin Street  
2nd Floor, Suite 201  
Toronto, ON, M6H 4B1
- Scarborough Branch**  
843 Kennedy Road  
Toronto, ON, M1K 2E3
- North Branch Foster Care Resource Services**  
4211 Yonge Street, 4th Floor  
Toronto, ON, M2P 2A9
- Etobicoke Branch**  
70 Chartwell Road  
Toronto, ON, M8Z 4G6

**Finance and Information Services  
Human Resources**  
625 Church Street,  
5th Floor  
Toronto, ON, M4Y 2G1

**Legal Services**  
45 Charles Street East,  
8th Floor  
Toronto, ON, M4Y 1S2

**Internal Resources**  
837 Kennedy Road  
Toronto, ON, M1K 2E3

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Touch the  
**Life of a Child**



CHILDREN'S  
AID SOCIETY  
of TORONTO

For **32,797 children and youth** the **Children's Aid Society of Toronto** is hope for a brighter future. We protect children from abuse and neglect, help parents build healthy families and provide safe, nurturing places for children and youth to grow up.



# *Touch the* **Life of a Child**



## You can help by:

- Reporting suspicions of child abuse and neglect
  - Adopting a child
  - Fostering a child
  - Volunteering
- Make a donation



for all community branches

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[www.TorontoCAS.ca](http://www.TorontoCAS.ca)